

Facet5 Super-Skills of Great Conversations Program



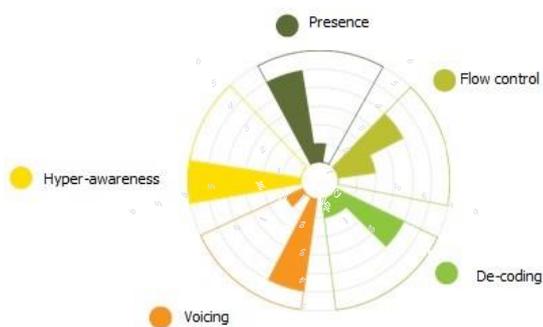
Great leaders have great conversations

The landscape in which leaders and managers operate is changing. A shift to more inclusive management styles, rapidly changing markets demanding ever more cross-functional collaboration and faster innovation, and trust in leaders at an all-time low. The need for authentic, open dialogue within organisations has never been greater. This program equips leaders and managers with the five Super-Skills they need to have great conversations, a core competency underpinning all others.

A training program enriched with an online assessment validated at an international level

The training program will be structured based on the results of an online assessment that you will fill out before the training session.

Your Facet5 report will be an important reference point for the overall program, ensuring the learning is focused on individual needs.



The Five Super-Skills of Great Conversations

	Presence	Maintaining undivided attention, really 'being there'
	Hyper-awareness	Acute self-awareness of your biases, beliefs and emotional triggers
	De-coding	Drawing out what the other person is really saying
	Voicing	Speaking out with courage and conviction
	Flow control	Managing conversations – the beginning, middle and end

Program format

An online assessment and a highly engaging one-day workshop using a mix of reflective exercises, pair work and group discussion. Thanks to a greater awareness of your natural approach, the program will help you to improve your behaviors and attitudes in a concrete and immediate way and to maximize your performance

Benefits

By the end of the program, you will:

- recognise the importance of having on-going, high quality conversations;
- describe the core neuroscience that underpins conversations;
- identify your natural strengths and development areas related to the five Super-Skills of Great Conversations;
- acquire techniques and tools to improve each of the five Super-Skills;
- define a personal action plan to sustain your learning after the program.

For more information

- email info@ptsonweb.com
- visit www.ptsonweb.com



The Right Conversation

