Improve Emotional Intelligence



Preparation for the course

EMOTIONAL INTELLIGENCEVIEW360

- ✓ 360 **online** guestionnaire, internationally validated
- ✓ detailed report to know your actual level of emotional intelligence competencies

Course structure - virtual classroom

- \checkmark 4 modules (2 hours each) with exercises during and between one module and another
- ✓ individual development plan at the end of the last module
- \checkmark follow-up (2 hours) after 6 weeks to share the progress and results obtained and continue the application of the techniques acquired
- maximum 6 participants \checkmark

Individual coaching upon request during or after the course for a **customised** approach based on your specific needs

Performance

Technology

Solutions

Why participate?

Emotional intelligence is the ability to identify, understand and effectively manage emotions and behaviours.

Research shows that emotional intelligence is an important element of effective leadership.

The course provides **proven techniques** and tools for improving the skills linked to emotional intelligence.

The course includes **simulations with** feedback in order to facilitate participants' engagement and learning.

Objectives

- ✓ identify the **areas** of the emotional intelligence model
- ✓ acquire **awareness** of your own strengths and development areas regarding the competencies included in the model
- ✓ apply techniques and tools to improve emotional intelligence in a working context

Language English, Italian

Contact us for more information!



via Valparaiso 10, 20144 Milano 02 72 09 45 14 www.ptsonweb.com info@ptsonweb.com