



Performance Technology
Solutions

Facilitator: Diane Fryman

- Organisational Psychologist
- Business coach, trainer, consultant and international speaker for 25+ years
- Entrepreneur: in 2002 she founded Performance Technology Solutions, a company that offers ad hoc integrated solutions to top multinational EMEA companies to improve individual, group and organisational performance
- Adjunct professor and coach at Business School (Master "Leadership & Empowerment")
- Adjunct professor at the European School of Economics ("Entrepreneurial Management and Leadership" and "Organizational Communication")
- Founding member of Professional Women's Association PWA and Toastmasters first club in Italy





Objectives of "Leader of Yourself"

- Become aware of the self-limiting beliefs that impact your life and adopt techniques to overcome them
- Identify your natural communication style and become flexible in adapting it according to the objectives
- Improve your active listening skills to identify the needs of your counterparts
- Take a proactive approach to setting and managing your work and personal priorities



Structure of "Leader of yourself"









Session 1 17/01/2024 17:30-19:30

Overcome self-limiting beliefs to achieve your aspirations

Session 2 24/01/2024 17:30-19:30

Be assertive to achieve your objectives effectively

Session 3 31/01/2024 17:30-19:30

Actively listen to understand the needs of others

Session 4 7/02/2024 17:30-19:30

Focus on priorities to work and live a more fulfilling life



individual preparatory activity for group session



online group session



online individual coaching session



Why participate?

- You will receive feedback on the preparatory activities you complete before each online group session to increase your self-awareness
- You will participate in highly interactive online group session where you will be able to immediately put your learnings into practice
- You will achieve your goals faster thanks to online individual coaching sessions tailored to your needs





What will you discover?

- Be aware and identify your own self-limiting beliefs and their impact on your life
- Discover the benefits of adopting "growth mindset" behaviours to live each day better and achieve your dreams
- Choose strategies and techniques for overcoming your self-imposed limitations

- Preparatory activity with individual feedback
- **Highly interactive** online group session with **application activities** on your specific self-imposed limits to identify how to overcome them



Be assertive to achieve your objectives easily



What will you discover?

- Understand the impact of your communication style on others
- Adapt your communication style depending on the situation and objectives

- Preparatory questionnaire on your natural communication style with individual feedback
- Highly interactive online group session with application activities on typical real cases to analyse and improve the effectiveness of your communication



Actively listen to understand the needs of others

What will you discover?

- Understand the impact of your listening skills on others
- Improve your active listening skills to identify the needs of your interlocutors and create collaboration

- Preparatory questionnaire on your level of active listening with individual feedback
- Highly interactive online group session with application activities for improving your listening level



Focus on priorities to work and live better

What will you discover?

- Identify and value your natural time management style
- Define objectives and prioritise activities according to their degree of importance and urgency
- Reduce work-related stress by adopting a proactive and assertive approach

- Preparatory questionnaire on your natural style of time management with individual feedback
- Highly interactive online group session with application activities for analise and improve your actual time management style



Some testimonials

- "Diane is a brilliant trainer, able to continuously engage a classroom of professionals from entirely different backgrounds and experience. She had a very positive impact on my professional skills, soft skills and personal projects."
 - Maria Charrouf Account Director Jellyfish
- "Diane's training sessions were engaging and direct covering a
 wide range of practical issues we were able to apply immediately.
 The coaching sessions were useful for raising my self-awareness
 that helped me to better focus on key development areas in order
 to achieve results, motivate people and go beyond expectations."
 Dario Anatilopan Air Time Sales Director Warner Bros. Discovery